DID BIXBY GO OUT OF BUSINESS?

Posted by grkrjk - 15 Nov 2012 18:46

NOT ABLE TO CONTACT THEM ANY LONGER. AND CAN'T FIND NEW PHONE NUMBERS ON THE NET.

JUST CURIOUS WHAT IS GOING ON. DOES ANYONE HAVE A NEW PHONE NUMBER FOR THIS COMPANY? THANKS IN ADVANCE FOR ANY INFO.

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Re: DID BIXBY GO OUT OF BUSINESS?

Posted by blume98 - 15 Nov 2012 22:30

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as near as i can find out there are no paid employes left, maybe no office ,just few management people trying to clean things up, there are stoves for sale at " k bid"parts & some tec support can be gotten from bixby stove parts.com, i also have parts but not all, i can get board repairs. i can also try with some help

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Re: DID BIXBY GO OUT OF BUSINESS?

Posted by grkrjk - 16 Nov 2012 04:14

I FORGOT WHAT OR WHERE ON THE COMPUTER GRAPHS WHERE TO CHANGE THE FEED PRIOR TO DUMP. STOVE HAS BEEN RUNNING GOOD, BUT WHEN IT DUMPS I LOOSE IT ALL. LOL AFTER FOUR YEARS WELL, LAST YEAR WAS AWESOME, HAD NO PROBLEMS. FOUND A PELLET I LOVE, LIGNETICS I HAVE MODEL 115 EARLIER HUBBY GOT DISCUSTED AND RESET EVERYTHING FROM BEGINNING. GRRRR, CAN YOU TELL ME WHERE TO LOOK TO ADJUST THE AIR THAT BLOWS OUT INTO THE ROOM (WHAT NAME ON GRAPH IS) AND WHERE WHAT NAME ON THE GRAPH)TO ADJUST FEED PRIOR TO DUMP ? I AM PROBABLY CLEAR AS MUD, I AM NOT TOO COMPUTER SAVY WITH THIS STOVE. AND SINCE LAST YR WE HAD NOTTA PROBLEM, I HAVE FORGOTTEN. THANKS.

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Re: DID BIXBY GO OUT OF BUSINESS?

Posted by Corny - 18 Nov 2012 01:00

Grk, I'm not quite sure what you're trying do do, and what graph you're speaking of. Hoping that you can give us another clue or two.

Meanwhile, it sounds like you have a problem with your ash dumping. Very low ash fuels might not leave

enough material in your burnpot tocarry your fire through the next cycle. This can be fixed by adjusting the ash dump rate, but if you have a 115 or 110 stove, you'd need to connect your stove to a computer with Bixcheck software as explained here.

forum.iburncorn.com/wiki/index.php/BixbyFAQ#BixCheck_Software

First, though, let's start with the easiest thing. Can you verify that the fuel selector switch is set correctly? For pellets, it should be set to Fuel B, Wood.

EDIT: Perhaps it would be best to start a new thread on the subject, so that we don't mess up the present thread on the status of Bixby, the company.

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Re: DID BIXBY GO OUT OF BUSINESS?

Posted by grkrjk - 19 Nov 2012 13:59

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THANK YOU CORNY. TAKING ME AWHILE TO GET BK TO YOU, BECAUSE SOMEONE HERE, WHOM I APPRECIATE THE HELP, SUGGESTED A CHANGE IN OUR DIALS, WHICH WE DID, AND IT HAS BEEN RUNNING AND DUMPING LEAVING FIRE GOING. SO WE HAVEN'T MADE ANY ADJUSTMETNS TO THE COMPUTER. WE HAVE A 115 MAXFIRE.

I WILL START A NEW THREAD, AND ASK FOR ADVICE IF WE START HAVING PROBLEMS. IT SEEMS TO BE RUNNING OK AT THIS TIME, HOWEVER, WE ARE NOT SURE WE ARE GETTING ENOUGH HEAT ON 3 WHICH IT IS SET AT NOW.

THE COMPUTER SETTINGS COMPLETLY CONFUSE ME. AND HUBBY AT TIMES, WE ARE NOT SURE WHERE TO MAKE THE PROPER ADJUSTMENTS. I WILL START A NEW THREAD SOON I AM SURE. HAVE TO GO OUT FOR THE DAY. THANKS SO MUCH FOR HELP.

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