If you have an igniter go out, post here.
Posted by kappel15 - 05 Dec 2010 17:00

Please use this post for igniter outages only please. thanks

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Re: If you have an igniter go out, post here.
Posted by slowpok - 09 Nov 2012 19:57

Just lost one last night, from searching this forum it looks like 1 year 8 months :'(

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Re: If you have an igniter go out, post here.
Posted by kappel15 - 09 Nov 2012 21:00

That's alot bette then most. I wouldn't complain.

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Re: If you have an igniter go out, post here.
Posted by ravenecw - 19 Jan 2013 21:09

My first igniter went... I have used the stove for a few winters now though (i'm lucky, hoping my luck continues)

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Re: If you have an igniter go out, post here.
Posted by tagra123 - 26 Jan 2013 01:43

Posting here current info, along with previous igniter info.

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MTvernon AE

Purchased: December 6, 2008 @ Kerns Fireplace & Spa, Lima, OH

Installed and Fired: December 11, 2008

Manufacture Date: 8/29/2008

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Winter 2008-2009 -- Burned Corn

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December 6, 2009 -- First Igniter Failed

-- Replaced December 7, 2009

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Winter 2009-2010 -- Burned Corn

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March 11, 2010 -- Second (new style) Igniter Failed

-- Replaced March 12, 2010

March 12, 2010 -- New Firepot Installed -- Called the dealer and asked them about the new firepot. They gave it under warranty. What a difference in the speed that corn lights. The corn starts smoking about as soon as it hits the pot now and the fire starts in 1/2 the time as it was before. HUGE IMPROVEMENT as far as lighting goes. We'll see about the igniter.

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Winter 2010-2011 -- Burned Pellets

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Winter 2011-2012 -- Burned Pellets

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October 24, 2011 Third Igniter Failed

-- Replaced October 29, 2011 (380 Watt Igniter)

October 24 & 25, 2011

-- Spoke with dealer then called QuadraFire

-- For Manual Lighting the Longest Run Time Between Auto Clean settings are: Type: Softwood, Flame Height -5, Manual: Low.

-- 300 Watt Igniter may help.

-- Thermocouple has no input in igniting portion of program -- timer only.

January 19, 2012 Fourth Igniter Failed

-- Ordering 300 Watt Replacement Installed 380 watt igniter January 24

-- Spoke With Kerns Fireplace in Celina, OH -- check for latest control board

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Winter 2012-2013 -- Burned Pellets

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October 26, 2012 Igniter Failed

-- Been lighting manually since then.

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Re: If you have an igniter go out, post here.

Posted by jbcorn - 31 Jan 2013 00:26

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Lost another one today, Put in the "Pellet Only".

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Re: If you have an igniter go out, post here.
Posted by kappel15 - 31 Jan 2013 01:03

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If that one goes, Quad wants to know.

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Re: If you have an igniter go out, post here.
Posted by jbcorn - 01 Feb 2013 00:57

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Kap, Do I need new fuel tables for that? When I picked it up from the dealer he did not say anything about that. Seems to work fine, maybe just a tad slower on start up.

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Re: If you have an igniter go out, post here.
Posted by kappel15 - 01 Feb 2013 01:32

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It will work without new fuel tables. New tables have the igniter on less, and only one retry instead of 3 if stove doesn't start. If dealer installs em for free, you can try em out, but i would imagine he would charge for it.

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Re: If you have an igniter go out, post here.
Posted by jbcorn - 01 Feb 2013 02:19

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If it is like last time I updated the tables, he loaned me the cable and gave me the file.

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Re: If you have an igniter go out, post here.
Posted by kappel15 - 01 Feb 2013 04:06

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The newest tables are on a netbook that the dealer has to buy from Quad.

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