Bad auger?
Posted by buckshot721 - 04 Jan 2013 01:10

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Have a Castile insert, about a week ago the it started acting funny. The fire would flair up for a while then almost go out, I thought it just needed to be cleaned. Cleaned it and tried starting it up, no pellets fell. Called the stove dealer we deal with, they came out and cleaned it took right off. But problem not solved, almost every morning when its cold it will only drop a few pellets, and no more. My wife found out if you open and close the feed door (where you load the pellets) rather hard the auger will feed like it is supposed to. Ok I thought must be a loose wire, checked just about everything I can see. Still acts the same if its cold it wont feed. Talked with the dealer and he said there was a chunk of sawdust in the auger, preventing it from turning. I have ran it out of pellets and cleaned out the shoot about 4 times since, they came out. Its clean. Im thinking the auger is on its last legs. Stove is about 5 years old, only thing we had to change so far was the board due to a power surge about 2 years ago.

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Re: Bad auger?
Posted by tjnamtiw - 10 Jan 2013 04:33

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I was sometimes getting a smoke smell as the burn area filled with smoke just prior to it going up in flames. It turned out to be a small leak in the exhaust piping connected to the combustion blower. That area is under positive pressure and will push out smoke. After it fires, then you have more draft from the heat and less pressure so the smell could go away. Make sure you have a CO monitor in your house just in case.

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Re: Bad auger?
Posted by buckshot721 - 10 Jan 2013 04:55

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I poked a wire in the nipple of the auger, did not see or feel anything in there. You can smell a hint of smoke just as the pellets catch fire. Disappears fast, so I'm really not gonna worry about it for now. I will get a seal kit for the just in case (it does look a little worn). But for the last 2 days the auger starts to turn after you turn the stove on. Did not really do much maybe there was something in the auger nipple?? Thanks again guys!

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Re: Bad auger?
Posted by Balls of Fire - 10 Jan 2013 05:05

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Did you ever look up the drop tube to see if maybe you had a long pellet cross ways in the there?

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Re: Bad auger?
Posted by buckshot721 - 10 Jan 2013 15:01

I had cleaned and vaced the drop tube about 4 or 5 times. Nothing.

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Re: Bad auger?
Posted by buckshot721 - 31 Jan 2013 19:06

It started acting up again, now it would not feed at all. Pulled the insert right out to work on it. Time to check the vac switch, this has the older type. Pulled the whole assembly out, and took the switch off. Chunks off the bellows fell out. Held the switch down started to feed again!!

Now try and find the new type switch, called to places and everybody is still looking!

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Re: Bad auger?
Posted by buckshot721 - 01 Feb 2013 00:01

Well thought we had it fixed. It was running just as nice as could be then a loud click. No light on control box, replaced fuse. Nothing, back to the drawing board.

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Re: Bad auger?
Posted by Balls of Fire - 01 Feb 2013 00:42

Better go get yourself a control box, sounds like you just let the magic smoke out of it

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Re: Bad auger?
Posted by kappel15 - 01 Feb 2013 01:38

Do you know someone with a 3 speed box, you can borrow theirs to see if the box went? And make sure wires are not shorting out anywhere. And remember to always unplug stove before removing or installing a control box. If you need parts, pm me. Kap

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Re: Bad auger?

Posted by buckshot721 - 01 Feb 2013 18:10

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Got a box this morning, dealer had to pull it out of a floor model. None left in stock. Checked wiring found nothing wrong. Plugged the box in and the stove took off. Running as of now (not bragging). Talking with the dealer, he said if you can get 2 years your lucky. Thinking of a way to maybe put a small fan on the control box to keep it cool. The last box cost me $150 this one was $225.

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Re: Bad auger?

Posted by Balls of Fire - 01 Feb 2013 18:21

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I call bull on the 2 years! I've got a lot of stoves out there way over 5 years that have never had one. Wouldn't make sense if you had to put that kind of money into it every 2 years.

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