Bad auger?
Posted by buckshot721 - 04 Jan 2013 01:10

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Have a Castile insert, about a week ago the it started acting funny. The fire would flair up for a while then almost go out, I thought it just needed to be cleaned. Cleaned it and tried starting it up, no pellets fell. Called the stove dealer we deal with, they came out and cleaned it took right off. But problem not solved, almost every morning when its cold it will only drop a few pellets, and no more. My wife found out if you open and close the feed door (where you load the pellets) rather hard the auger will feed like it is supposed to. Ok I thought must be a loose wire, checked just about everything I can see. Still acts the same if its cold it wont feed. Talked with the dealer and he said there was a chunk of sawdust in the auger, preventing it from turning. I have ran it out of pellets and cleaned out the shoot about 4 times since, they came out. Its clean. Im thinking the auger is on its last legs. Stove is about 5 years old, only thing we had to change so far was the board due to a power surge about 2 years ago.

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Re: Bad auger?
Posted by buckshot721 - 01 Feb 2013 20:35

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I was thinking the same way, my first box lasted almost 4 years. A near by lighting strike took it out. Don't understand what happened to the 2nd one. Running along then POP! Transformer smelled burnt. Hope this one lasts another 4 years at least.

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Re: Bad auger?
Posted by buckshot721 - 01 Feb 2013 21:37

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Just popped another box, made it 3 and a half hours. The heat sink on the box is to hot to even touch.

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Re: Bad auger?
Posted by Balls of Fire - 01 Feb 2013 21:43

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Good thing for the 90 day warranty, if they will cover it. You've got a short somewhere. I would be pulling the fuse holder and taking a look at that. I've seen holes melted right through them.

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Re: Bad auger?
Posted by buckshot721 - 01 Feb 2013 22:19

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The first time the fuse blew, this time it did not.

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Re: Bad auger?

Posted by buckshot721 - 05 Feb 2013 20:10

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Checked every inch of wiring no nothing. Pulled the assembly the control board sits on, everything looks good. No idea where to look now.

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